



ARIZONA CORPORATION COMMISSI

UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: 1

Fax:

Priority: Respond Within Five Days

Opinion

No. 2011

98956

Date: 9/12/2011

Complaint Description:

08A Rate Case Items - Opposed

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0

N/A Not Applicable First:

Last:

Complaint By:

Debra

White

Account Name:

Debra White

Home:

Street:

Work: CBR:

드

City: State: Tempe

Zip: 85282

is:

Utility Company.

Southwest Gas Corporation

Division:

ΑZ

Contact Name:

Sharaleen Finnell

Contact Phone:

Nature of Complaint:

***** G-01551A-10-0458 *****

Customer is opposed to any rate increase. Customer lives on her Social Security income and she says she has had an increase in about 4 years.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

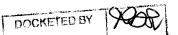
Customer comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 9/12/2011

Opinion No. 2011 - 98956

Anzona Corporation Commission DOCKETED SEP 1 2 2011



ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion

No. 2011

98961

Date: 9/12/2011

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Helen

Vance

Account Name:

Helen Vance

Home:

Street:

Work:

City:

Sierra Vista

CBR:

State:

ΑZ

Zip: 85650

<u>is:</u>

Utility Company.

Southwest Gas Corporation

Division:

Gas

Contact Name:

Lisa Hines

Contact Phone:

Nature of Complaint:

***** G-01551A-10-0458 *****

Customer is opposed to any rate increase.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 9/12/2011

Opinion No. 2011 - 98961